

## **Core System Conversion – Changes to Your Accounts**

### **Things for you to do:**

- You can now schedule recurring transfers through online banking or the TouchBanking app. Please review any recurring transfers you have set up. Share-to-loan transfers were converted, but share-to-share transfers were not.
- The TouchBanking mobile banking app is available for download. Please use code “midwestapp”.
- If your user ID was less than six digits, it now has leading zeros.
- Audio response has a new phone number 800-344-6506 and it works fine. Please update your contacts with this number.
- Please make sure your joint owners appear on your account as expected.

### **Changes for you to know about:**

- Changes to account suffixes – see the full list of share suffixes on page 2
  - Regular Share Savings suffix is now 01
  - Checking is now 75
  - Money Market is now 76
- You won't see history prior to March 1 in online banking, so you'll have to request a statement.
- You can now see your checks in history, and it has a link so you can display the check image, front and back.
- You will receive a statement with January and February activity from the old system, and the March 31 statement will have only March's activity on the new system. The statements will have a different look but are easy to read. Statements prior to March 2023 are available to you through online banking.
- CD dividends pay to regular shares.
- CD maturities occur the day before the maturity date, and roll over to your savings account.

### **Things that have not changed**

- Direct deposit and payroll will continue to post as usual.
- You can pay your credit card online and access your credit card account with single sign-on.
- Bill payer has not changed – it requires a separate sign-on and it works fine.
- You do not need to order new checks. Your old checks will process fine.
- Your debit and credit cards will still work, with the same PINs.
- Our routing number remains 2719-9115-5.

## DEPOSIT ACCOUNT TYPES

<b>Old Share Type</b>	<b>Old IRA Type</b>	<b>Portico Share Type</b>	<b>Description</b>
00	N	01	Primary Share
61	N	20	Special Share
62	N	21	Special Share
63	0	33	Traditional IRA
63	4	34	Roth Conversion IRA
64	0	24	Traditional IRA
64	3	31	Roth IRA
65	0	30	Traditional IRA
66	N	6	Vacation Share Non-Member
67	5	32	Educational IRA
68	N	29	Escrow Share
91	N	75	Share Draft
92	N	76	High Yield Checking
93	N	77	Share Draft